

# Stop the revolving door in your contact center!

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## We specialize in Contact Centers!

Masterson Personnel specializes in contact center staffing. Whether your center is B2B, B2C, inbound or outbound, Masterson understands the personalities and behaviors necessary to provide your clients with the service levels they require to remain loyal to you.

- Customer Service
- Telemarketing
- Market Research
- Inside Sales
- Collections Rep
- Chat Room Support
- Reservations Agent
- Receptionist
- Lead Generation
- Member Services
- Claims Rep
- Retail Services
- Bank Teller
- C/S Management
- Claims Representative
- Contact Center Rep
- Email Response Clerk
- Help Desk
- Technical Support
- Surveyor
- Data Entry Rep

## Understanding = Results

We start by learning about your culture, technology, customers and of course your agents. Utilizing our *Right People*<sup>®</sup> screening tool, we identify the personalities and behaviors required for success in your center. We then place only candidates high in those skills, thus ensuring *"The Right People, Right Away!"*<sup>®</sup>.



**MASTERSON  
PERSONNEL**  
*"The Right People, Right Away!"*<sup>®</sup>

[www.mastersonpersonnel.com](http://www.mastersonpersonnel.com)